How to Change your Lilly Password

Please follow the below instructions if you are logged into the Lilly network, or skip to the instructions below for off the Lilly network.

If you have a Lilly computer that allows a password change via Windows (CTRL+ALT+DELETE), please complete the following steps on your Lilly Computer:

1. Press CTRL+ALT+DELETE
2. Select Change a password
3. Enter Old password, New password and Confirm password.
4. Press Enter.

Congratulations! You have completed all the steps required to change your Lilly password.

Please follow the below instructions if you are off the Lilly network or have forgotten your password.

From the myPassword@Lilly website:

1. Open a browser and access https://myPassword.lilly.com and login using your Lilly System ID and select Continue.
2. Select Login with your Password or Login with your Security Questions.
3. On your primary registered device (phone/tablet), respond to the PingID request.
4. When prompted, enter your password or correctly answer two of your registered security questions.
5. From the myPassword@Lilly menu, select Change passwords.

6. Select Target System Lilly System ID. Enter your New password, Confirm your new password, and select Change passwords.
7. Select the **Logout** option in the upper right-hand corner drop-down menu next to your name to exit myPassword@Lilly.

   **Congratulations!** You have completed all the steps required to change your Lilly password.

   *If you encounter issues, please contact the [Lilly Service Desk](#).*