How to Update Your Security Questions

The myPassword@Lilly service is a universal, self-service password management solution for all Lilly workers and external workers.

a. Navigate to myPassword.lilly.com. *(We recommend using either Windows with Internet Explorer, Edge, Firefox or Chrome and/or a Mac with Safari, Firefox or Chrome.)*

b. When prompted, enter your Lilly System ID and select Continue.

c. Select Login with your Password or Login with Security Questions.

d. On your primary registered device (phone/tablet), respond to the PingID request.

e. When prompted, enter your Password or correctly answer two of your registered security questions.

f. From the myPassword@Lilly menu, select Update security questions.

![My profile menu](Image)

- Change passwords
- Unlock accounts
- Update security questions
- Manage PingID Devices

- Make the necessary changes to your security questions and select Update. You can use Show change history to get a full overview of your most recent security question changes.

- Select the Logout option in the upper right-hand corner drop-down menu next to your name to exit myPassword@Lilly.

*If you encounter issues with myPassword@Lilly, please contact the Lilly Service Desk.*